



VIRESCENT  
INFRASTRUCTURE

**VIRESCENT INFRASTRUCTURE INVESTMENT MANAGER PRIVATE LIMITED**

Company Identity Number - U74999MH2020PTC344288

Email: info@virescent.co.in

Registered Office: 10th Floor, Parinee Crescenzo, C- 30, G Block, Bandra Kurla Complex,  
Bandra (East) Mumbai 400051 Maharashtra, India

October 13, 2022

To

<b>National Stock Exchange of India Limited</b> Exchange Plaza, C-1, Block-G Bandra Kurla Complex, Bandra (E), Mumbai-400051 Symbol- HIGHWAYS	<b>BSE Limited</b> Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai — 400 001 Security Code- 974227 & 974228
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**Sub: Submission of Statement of Investor Complaints for Highways Infrastructure Trust ('HIT/Trust')  
for the quarter ended September 30, 2022**

**Reference: 1. Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment  
Trusts) Regulations, 2014, read with Circular No. CIR/IMD/DF/127/2016 dated  
November 29, 2016, and SEBI/HO/DDHS/DDHS\_Div3/P/CIR/2021/600 dated July 22,  
2021**

**2. Securities and Exchange Board of India (Listing Obligations and Disclosure  
Requirements) Regulations, 2015 as amended**

Dear Sir/Madam,

We are enclosing herewith the Statement of Investor Complaints from July 01, 2022, to September 30, 2022,  
for Highways Infrastructure Trust ("HIT/Trust") issued by Link Intime India Private Limited, Registrar &  
Transfer Agent of the Trust.

You are requested to kindly take the same on record.

Thanking you,

**For Virescent Infrastructure Investment Manager Private Limited**

*(acting in its capacity as Investment Manager of Highways Infrastructure Trust)*

**Charmy Bhoot**

**Company Secretary and Compliance Officer**

**Place: Mumbai**

Encl: as above

CC:

<b>Axis Trustee Services Limited</b> ("Trustee of the InvIT") Axis House, Bombay Dyeing Mills Compound, Pandurang Budhkar Marg, Worli, Mumbai - 400 025, Maharashtra, India	<b>Catalyst Trusteeship Limited</b> ("Debenture Trustee") Windsor, 6th floor, Office No.604, C.S.T Road, Kalina, Santacruz (East), Mumbai - 400098
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Date: 12/10/2022

**HIGHWAYS INFRASTRUCTURE TRUST**  
**Investors' Grievances Report**  
**Period from 25/08/2022 to 30/09/2022**

Investor complaint pending at the beginning of the quarter i.e. August 25, 2022	Nil
Complaint received during the quarter	Nil
Complaint disposed of during the quarter	Nil
Complaint unresolved at the end of quarter i.e. September 30, 2022.	N/A
Whether any grievance is pending for more than 30 days? If yes, then please provide details and reasons thereof	N/A

Thanking you,  
For Link Intime India Pvt Ltd

  
Authorized Signatory



## Annexure

<b>For Financial Year (FY) 2022-23</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the year.	Nil	Nil
Number of investor complaints received during the year.	Nil	Nil
Number of investor complaints disposed of during the year.	Nil	Nil
Number of investor complaints pending at the end of the year.	Nil	Nil
Average time taken for redressal of complaints	-	-
<b>For Quarter Ending (QE) September 30, 2022</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil
Number of investor complaints received during the Quarter.	Nil	Nil
Number of investor complaints disposed of during the Quarter.	Nil	Nil
Number of investor complaints pending at the end of the Quarter.	Nil	Nil
Average time taken for redressal of complaints for the Quarter	Nil	Nil

<b>Complaints pending during FY 2022-23 &amp; Quarter ended September 30, 2022</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
<b>All complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>SCORES complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>Complaints resolved during FY 2022-23 &amp; Quarter ended September 30, 2022</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
<b>All complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>SCORES complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil

