

July 18, 2023

To,

**National Stock Exchange of India Limited**  
Exchange Plaza, C-1, Block-G Bandra Kurla  
Complex, Bandra (E), Mumbai-400051  
**Symbol- HIGHWAYS**

**Sub: Statement of Investor Complaints for Highways Infrastructure Trust ('HIT/Trust') for the quarter ended June 30, 2023.**

**Ref: Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Circulars issued thereunder.**

Dear Sir/Ma'am,

Pursuant to Regulation 23 of the SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with Clause 5 of Annexure B of SEBI circular no. CIR/IMD/DF/127/2016 dated November 29, 2016, we are enclosing herewith the Statement of Investor Complaints for the quarter ended June 30, 2023 for Highways Infrastructure Trust, issued by Link In time India Private Limited, Registrar & Share Transfer Agent of the Trust.

You are requested to take the above information on record.

Thanking you,

**For Highway Concessions One Private Limited**

*(acting in its capacity as Investment Manager of Highways Infrastructure Trust)*

**Kunjal Shah**

**Company Secretary and Compliance Officer**

**Place: Mumbai**

**CC:**

**Axis Trustee Services Limited**

("Trustee of the InvIT")

Axis House, Bombay Dyeing Mills Compound,

Pandurang Budhkar Marg, Worli,

Mumbai - 400 025, Maharashtra, India

Date: 11/07/2023

**HIGHWAYS INFRASTRUCTURE TRUST**  
**Investors' Grievances Report**  
**Period from 01/04/2023 to 30/06/2023**  
**(ISIN-INE0KXY23015)**

Please refer the below consolidated Investor Grievance Details for the period from 01.04.2023 to 30.06.2023.

Description of Investors Grievances for the above Period	No of Grievances
Total Grievances pending at the Beginning of Period	0
Grievances received by Post	0
Grievances received by Emails	0
N.S.E.	0
B.S.E.	0
S E B I	0
Total Grievances attended at the end of Period	0
Total Grievances pending at the end of Period	0

We confirm that **NO** complaints remained unattended / pending for more than 30 days.

Thanking you,  
For Link Intime India Pvt Ltd

Authorized Signatory





## Annexure

<b>For Financial Year (FY) 2023-24</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the year.	Nil	Nil
Number of investor complaints received during the year.	Nil	Nil
Number of investor complaints disposed of during the year.	Nil	Nil
Number of investor complaints pending at the end of the year.	Nil	Nil
Average time taken for redressal of complaints	-	-
<b>For Quarter Ending (QE) June 30, 2023</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil
Number of investor complaints received during the Quarter.	Nil	Nil
Number of investor complaints disposed of during the Quarter.	Nil	Nil
Number of investor complaints pending at the end of the Quarter.	Nil	Nil
Average time taken for redressal of complaints for the Quarter	Nil	Nil

**Complaints pending during FY 2023-24 & Quarter ended) June 30, 2023**

	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
<b>All complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>SCORES complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil

**Complaints resolved during FY 2023-24 & Quarter ended June 30, 2023**

	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
<b>All complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>SCORES complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil

