

April 12, 2024

To,

<b>National Stock Exchange of India Limited</b> Exchange Plaza, C-1, Block-G Bandra Kurla Complex, Bandra (E), Mumbai-400051 <b>Symbol- HIGHWAYS</b>	<b>BSE Limited</b> Corporate Relationship Department Phiroze Jeejeebhoy Towers Dalal Street, Fort, Mumbai- 400001 <b>Scrip Code: 974227, 974228, 975333 &amp; 725795</b>
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**Sub: Statement of Investor Complaints for Highways Infrastructure Trust ('HIT/Trust') for the quarter ended March 31, 2024.**

**Reference:**

- Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014, read with Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2023/115 dated July 6, 2023;**
- Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended.**

We are enclosing herewith the Statement of Investor Complaints for the quarter ended March 31, 2024 for Highways Infrastructure Trust (the "**Trust**"), issued by Link Intime India Private Limited, Registrar & Share Transfer Agent of the Trust.

Kindly take the above information on your records.

Thanking you,

**For Highway Concessions One Private Limited**

*(acting in its capacity as Investment Manager of Highways Infrastructure Trust)*

**Kunjal Shah**

**Company Secretary and Compliance Officer**

**Place: Mumbai**

**CC:-**

<b>Axis Trustee Services Limited</b> ("Trustee of the HIT") Axis House, Bombay Dyeing Mills Compound, Pandurang Budhkar Marg, Worli, Mumbai - 400025.	<b>Catalyst Trusteeship Limited</b> ("Debenture Trustee") 901, 9th Floor, Tower B, Peninsula Business Park, Senapati Bapat Marg, Lower Parel, Mumbai – 400013, Maharashtra, India
<b>ICICI Bank Ltd.</b> ("Issuing & Paying Agent") ICICI Bank Towers, Bandra Kurla Complex, Bandra, (East), Mumbai - 400051.	

Principal Place of Business: 2nd floor, Piramal Tower, Peninsula Corporate Park, Lower Parel, Mumbai-400013.

Correspondence Address: Unit No. 601-602, 6<sup>th</sup> Floor, Windsor House, Off CST Road, Kalina, Santacruz (E), Vidyanagari, Mumbai-400098.

Tel: +91 22 6107 3200; E-mail: highwaysinvit@highwayconcessions.com; Website: www.highwaystrust.com

(SEBI Registration Number: IN/InvIT/21-22/0019)

**Date: 01/04/2024**

**HIGHWAYS INFRASTRUCTURE TRUST**  
**Investors' Grievances Report**  
**Period from 01/01/2024 to 31/03/2024**  
**(ISIN-INE0KXY23015)**

Please refer the below consolidated Investor Grievance Details for the period from 01.01.2024 to 31.03.2024.

<b>Description of Investors Grievances for the above Period</b>	<b>No of Grievances</b>
Total Grievances pending at the Beginning of Period	0
Grievances received by Post	0
Grievances received by Emails	0
N.S.E.	0
B.S.E.	0
S E B I	0
Total Grievances attended at the end of Period	0
Total Grievances pending at the end of Period	0

We confirm that **NO** complaints remained unattended / pending for more than 21 days.

**Thanking you,**  
**For Link Intime India Pvt Ltd**

**Authorized Signatory**



## Annexure

<b>For Financial Year (FY) 2023-24</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the year.	Nil	Nil
Number of investor complaints received during the year.	Nil	Nil
Number of investor complaints disposed of during the year.	Nil	Nil
Number of investor complaints pending at the end of the year.	Nil	Nil
Average time taken for redressal of complaints	-	-
<b>For Quarter Ending (QE) March 31, 2024</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil
Number of investor complaints received during the Quarter.	Nil	Nil
Number of investor complaints disposed of during the Quarter.	Nil	Nil
Number of investor complaints pending at the end of the Quarter.	Nil	Nil
Average time taken for redressal of complaints for the Quarter	Nil	Nil

<b>Complaints pending during FY 2023-24 &amp; Quarter ended March 31, 2024</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
<b>All complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>SCORES complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>Complaints resolved during FY 2023-24 &amp; Quarter ended March 31, 2024</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
<b>All complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil
<b>SCORES complaints</b>	Nil	Nil	Nil	Nil	Nil	Nil	Nil



Date: 03/04/2024

TO,

**UNIT: HIGHWAYS INFRASTRUCTURE TRUST**

**LIST OF ISIN'S: INE0KXY07026, INE0KXY07018, INE0KXY07034**

Sub.:	Statement of Investor Complaints for the period ended as on March 31, 2024 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, Link Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **01<sup>st</sup> January 2024** to **31<sup>st</sup> March 2024** we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For Link Intime India Pvt Ltd.

  
Ganesh Jadhav  
Asst. Vice President - Depository Operations