

April 14, 2025

<p>To, <b>National Stock Exchange of India Limited,</b> <b>Listing Compliance Department,</b> Exchange Plaza, C-1, Block-G, Bandra Kurla Complex, Bandra (E), Mumbai-400051</p> <p><b>Symbol: HIGHWAYS</b></p>	<p>To, <b>BSE Limited</b> <b>Corporate Relations Department,</b> 25<sup>th</sup> Floor, P J Towers, Dalal Street, Fort, Mumbai – 400 001</p> <p><b>Security Codes: 974227, 974228, 975333 (“Non-Convertible Debentures”) &amp; 728473, (“Commercial Paper”)</b></p>
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**Sub: Statement of Investor Complaints for Highways Infrastructure Trust (‘HIT/Trust’) for the quarter ended March 31, 2025.**

**Reference:**

1. Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014, read with SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated May 15, 2024, as amended and updated.
2. Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended.

Dear Sir/ Madam,

We are enclosing herewith the Statement of Investor Complaints for the quarter ended March 31, 2025, for Highways Infrastructure Trust (“Trust”), issued by MUFG Intime India Private Limited (Formerly known as Link Intime India Private Limited), Registrar & Share Transfer Agent of the Trust.

The said information is also being uploaded on the website of the Trust at [www.highwaystrust.com](http://www.highwaystrust.com).

You are requested to kindly take the same on record.

Yours faithfully,

For **Highways Infrastructure Trust**  
(acting through its Investment Manager – **Highway Concessions One Private Limited**)

**Gajendra Mewara**  
**Company Secretary & Compliance Officer**  
**M. No. – ACS 22941**  
**Place: Mumbai**

**CC:**

<p><b>Axis Trustee Services Limited</b>  (“Trustee of HIT”) Axis House, Bombay Dyeing Mills Compound, Pandurang Budhkar Marg, Worli, Mumbai - 400025</p>	<p><b>Catalyst Trusteeship Limited</b>  (“Debenture Trustee”) 901, 9th Floor, Tower B, Peninsula Business Park, Senapati Bapat Marg, Lower Parel, Mumbai – 400013, MH</p>	<p><b>ICICI Bank Limited</b>  (“Issuing &amp; Paying Agent”) ICICI Bank Towers, Bandra Kurla Complex, Bandra, (East), Mumbai - 400051</p>
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MUFG Intime India Private Limited  
(Formerly Link Intime India Private Limited)  
CIN: U67190MH1999PTC118368  
C-101, Embassy 247, L.B.S. Marg,  
Vikhroli (West), Mumbai - 400 083  
Phone: +91 22 4918 6000  
Fax: +91 22 4918 6060  
Email: [mumbai@linkintime.co.in](mailto:mumbai@linkintime.co.in)  
Website: [www.linkintime.co.in](http://www.linkintime.co.in)

Date : 04.04.2025

TO,  
**UNIT: HIGHWAYS INFRASTRUCTURE TRUST**

**ISIN'S: INE0KXY07018 INE0KXY07026 INE0KXY07034 INE0KXY14030**

Sub.:	Statement of Investor Complaints for the period ended as on March 31, 2025 w.r.t. Non-Convertible Debentures ("NCDs")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, MUFG Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs, only for providing electronic connectivity.

We further confirm that during the period from **1st January 2025 to 31st March 2025**, we have not received any complaints/ grievances from holders of the NCDs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For MUFG Intime India Private Limited

  
Ganesh Jadhav  
Senior Associate Vice President-Depository Operations

A Part of MUFG Corporate Markets, a division of MUFG Pension & Market Services

SINCE IT IS SYSTEM GENERATED WE WILL NOT BE ABLE TO PROVIDE YOU THE HARDCOPY OF THE SAME.



**MUFG Intime India Private Limited.**

**CIN : U67190MH1999PTC118368**

**C-101, Embassy 247, L. B. S. Marg,  
Vikhroli (West), Mumbai - 400 083.**

**Tel. : +91 22 4918 6000.**

**Website: [www.linkintime.co.in](http://www.linkintime.co.in)**

**Date: 07/04/2025**

**HIGHWAYS INFRASTRUCTURE TRUST**

**Investors' Grievances Report**

**Period from 01/01/2025 to 31/03/2025  
(ISIN-INE0KXY23015)**

Please refer the below consolidated Investor Grievance Details for the period from 01.01.2025 to 31.03.2025.

<b>Description of Investors Grievances for the above Period</b>	<b>No of Grievances</b>
Total Grievances pending at the Beginning of Period	0
Grievances received by Post	0
Grievances received by Emails	0
N.S.E.	0
B.S.E.	0
S E B I	0
Total Grievances attended at the end of Period	0
Total Grievances pending at the end of Period	0

We confirm that NO complaints remained unattended / pending for more than 21 days.

Thanking you,

**For MUFG Intime India Private Limited.**

**(Formerly known as Link Intime India Private Limited.)**

Authorized Signatory





MUFG

Annexure

For Financial Year (FY) 2024-25		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	Nil	Nil
Number of investor complaints received during the year.	Nil	Nil
Number of investor complaints disposed of during the year.	Nil	Nil
Number of investor complaints pending at the end of the year.	Nil	Nil
Average time taken for redressal of complaints	-	-

For Quarter Ending (QE) March 31,2025		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil
Number of investor complaints received during the Quarter.	Nil	Nil
Number of investor complaints disposed of during the Quarter.	Nil	Nil
Number of investor complaints pending at the end of the Quarter.	Nil	Nil
Average time taken for redressal of complaints for the Quarter	Nil	Nil

Complaints pending during FY 2024-25 & Quarter ended March 31,2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Complaints resolved during FY 2024-25 & Quarter ended March 31,2025							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil

