

July 18, 2025

To,

National Stock Exchange of India Limited	BSE Limited
Listing Compliance Department	Corporate Relationship Department
Exchange Plaza, C-1, Block-G Bandra Kurla	Phiroze Jeejeebhoy Towers, Dalal Street,
Complex, Bandra (E), Mumbai-40005	Fort, Mumbai-400001
Symbol - HIGHWAYS	Security Codes: 974228, 974227, 975333, 976771 and 976854 ("Non-Convertible Debentures") & 728473 and 729794 ("Commercial Papers")

Sub: Submission of Statement of Investor Complaints for Vertis Infrastructure Trust (formerly known as Highways Infrastructure Trust) (Vertis/Trust') for the quarter ended June 30, 2025

Reference:

- 1. Regulation 23 of Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014, read with SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2025/102 dated July 11, 2025, as amended and updated; and
- 2. Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 as amended.

Dear Sir/ Madam,

We are enclosing herewith the Statement of Investor Complaints for the quarter ended June 30, 2025 for Vertis Infrastructure Trust (formerly known as Highways Infrastructure Trust) ("Trust"), issued by MUFG Intime India Private Limited (formerly known as Link Intime India Private Limited), Registrar & Share Transfer Agent of the Trust.

The said information is also being uploaded on the website of the Trust at www.highwaystrust.com.

You are requested to kindly take the same on record.

Yours faithfully,

For Vertis Infrastructure Trust

(formerly known as Highways Infrastructure Trust)
(acting through its Investment Manager - Vertis Fund Advisors Private Limited)
(formerly known as Highway Concessions One Private Limited)

Gajendra Mewara
Company Secretary & Compliance Officer

Registered Office Address:

Unit No. 601-602, 6th Floor, Windsor House, Off CST Road, Kalina, Santacruz (E), Vidyanagari, Mumbai-400098



SEBI Registration Number: IN/InvIT/21-22/0019



Tel

+91 22 6107 3200



highwaysinvit@highwayconcessions.com



vveb: www.vertis.co.in



M. No. – ACS 22941 Place: Mumbai

CC:

Axis Trustee Services Limited ("Unit Trustee")

Axis House, Bombay Dyeing Mills Compound, Pandurang Budhkar Marg, Worli, Mumbai – 400025, MH Catalyst Trusteeship Limited ("Debenture Trustee")

901, 9th Floor, Tower B, Peninsula Business Park, Senapati Bapat Marg, Lower Parel, Mumbai – 400013, MH **ICICI Bank Limited**

("Issuing & Paying Agent")

ICICI Bank Towers, Bandra Kurla Complex, Bandra, (East), Mumbai – 400051 MH

Registered Office Address:

Unit No. 601-602, 6th Floor, Windsor House, Off CST Road, Kalina, Santacruz (E), Vidyanagari, Mumbai-400098



SEBI Registration Number: IN/InvIT/21-22/0019



Tel:

+91 22 6107 3200



Email:

highwaysinvit@highwayconcessions.com



vveb: www.vertis.co.in



MUFG Intime India Private Limited (Formerly Link Intime India Private Limited) CIN: U67190MH1999PTC118368

C-101, Embassy 247, L.B.S. Marg, Vikhroli (West), Mumbai - 400 083

Phone: +91 22 4918 6000 Fax: +91 22 4918 6060

Email: mumbai@linkintime.co.in Website: www.linkintime.co.in

Date: 01.07.2025

TO,

UNIT: HIGHWAYS INFRASTRUCTURE TRUST

ISIN'S:

INE0KXY07018 INE0KXY07026 INE0KXY07034 INE0KXY07042 INE0KXY07059 INE0KXY14030

Sub.:	Statement of Investor Complaints for the period ended as on June 30, 2025 w.r.t. Non-Convertible Debentures ("NCDs") & Commercial Papers ("CP")
Ref.:	Regulation 13 (3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

We, MUFG Intime India Private Limited, are the Registrar and Transfer Agents of the Company w.r.t. said NCDs & CPs, only for providing electronic connectivity.

We further confirm that during the period from **01st April 2025 to 30th June 2025**, we have not received any complaints/ grievances from holders of the NCDs & CPs issued by the Company and a summary of the same, as required in terms of the SEBI Listing Regulations as mentioned in the below table:

Particulars	No. of Complaints
Pending at the beginning of the quarter	0
Received during the quarter	0
Disposed off during the quarter	0
Remaining unresolved at the end of the quarter	0

This is for your information.

Thanking You.

Yours faithfully,

For MUFG Intime India Private Limited

Ganesh Jadhav
Senior Associate Vice President-Depository Operations

A Part of MUFG Corporate Markets, a division of MUFG Pension & Market Services



MUFG Intime India Private Limited.

CIN: U67190MH1999PTC118368

C-101, Embassy 247, L. B. S. Marg, Vikhroli (West), Mumbai - 400 083.

Tel.: +91 22 4918 6000. Website: in.mpms.mufg.com

Date: 07/07/2025

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Investors' Grievances Report

Period from 01/04/2025 to 30/06/2025 (ISIN-INE0KXY23015)

Please refer the below consolidated Investor Grievance Details for the period from 01.04.2025 to 30.06.2025.

Description of Investors Grievances for the above Period	No of Grievances	
Total Grievances pending at the Beginning of Period	0	
Grievances received by Post	0	
Grievances received by Emails	0	
N.S.E.	Ö	
B.S.E.	, 0	
SEBI	Ö	
Total Grievances attended at the end of Period	0	
Total Grievances pending at the end of Period	0 .	

We confirm that NO complaints remained unattended / pending for more than 21 days.

Thanking you,

For MUFG Intime India Private Limited. (Formerly known as Link Intime India Private Limited.)

Authorized Signatory



Annexure

For Financial Year (FY) 2025-26	y	
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	Nil	Nit
Number of investor complaints received during the year.	Nil	Nil
Number of investor complaints disposed of during the year.	Nil	Nil
Number of investor complaints pending at the end of the year.	Nil	Nil
Average time taken for redressal of complaints	-	-
For Quarter Ending (QE) June 30,2025	· · · · · · · · · · · · · · · · · · ·	
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil .
Number of investor complaints received during the Quarter.	Nil	Nil
Number of investor complaints disposed of during the Quarter.	Nil	Nil
	 	
Number of investor complaints pending at the end of the Quarter.	Nil ,	Nil

	Less than 1 month	1–3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
Complaints	resolved duri	ing FY 202	25-26 & Qu	arter ende	ed June 30,	2025	
	Less than 1 month	1–3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	Nil	Nil	Nil	Nil	Nil	Nil	Nil
SCORES	Nil	Nil	Nil	Nil	Nil	Nil	Nil



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